



## **COVID 19 RESPONSE.**

### **Update regarding helpdesk and support availability.**

Assistant Chief Constable, Jenny Sims said: “Protecting the vulnerable in our society remains a top priority for us at Cheshire Constabulary.

“We seek to offer a wide range of ways for the public to access our services whether it be in person, online or by calling 101.

“Our helpdesks are just one way of the public making contact with us and it’s important to note that all of our stations have a telephone outside that links to our control room **24-hours a day**.

“In line with coronavirus regulations, which state the public must only make essential journeys, we have ensured that, for the vast majority of the public, that they can access our services remotely.

“For those who may be particularly vulnerable during this time, attending at a police station may be their only way of staying safe and obtaining the support they need.

“They can do this by visiting our deployment stations or by attending one of these published drop-in clinics.”

## **Helpdesk – Drop in times.**

**Northwich Police Station**      14:00 – 15:00 Daily

**Blacon Police Station**      11:00 – 12:00 Daily

**Chester Town Hall**      13:00 – 14:00 Daily

**Dragon Hall**      Dragon Hall is also open for 2 one hour slots a week. These times change on a weekly basis but are advertised on the Chester Police Facebook and Twitter accounts.

**Ellesmere Port Police Station**      14:00 – 15:00 Daily

Cheshire Constabulary – Helpdesk information and support.

<b>Crewe Police Station</b>	11:00 – 12:00 Daily
<b>Nantwich Police Station</b>	13:00 – 14:00 Daily
<b>Macclesfield Police Station</b>	10:00 - 11:00 Monday, Wednesday, Friday, Sunday 15:00 – 16:00 Tuesday, Thursday, Saturday
<b>Congleton Police Station</b>	10:00 – 11:00 Monday, Wednesday, Friday, Sunday 15:00 – 16:00 Tuesday, Thursday, Saturday
<b>Wilmslow Police Station</b>	10:00 – 11:00 Monday, Wednesday, Friday, Sunday 15:00 – 16:00 Tuesday, Thursday, Saturday
<b>Knutsford Police Station</b>	10:00 – 11:00 Monday, Wednesday, Friday, Sunday 15:00 – 16:00 Tuesday, Thursday, Saturday
<b>Runcorn Police Station</b>	11:00 – 12:00 Daily
<b>Widnes Police Station</b>	14:00 – 15:00 Daily
<b>Warrington Police Station</b>	13:00 – 14:00 Daily
<b>Risley</b>	13:00 – 14:00 Daily
<b>Stockton Heath</b>	13:00 – 14:00 Daily

Please note that any person can attend the helpdesk at any time to obtain the help and support they need from the Police.