

Lymm High School Chromebook Programme

LHS'S CHROMEBOOK PROGRAMME

We know from the period of school closure in the summer term of 2020, how much easier learning from home is when students have access to the most up-to-date technology. Whilst we are extremely pleased to have our students back at school and learning in person, we continue to be mindful that the situation could change again in the future and we may need to rely on remote learning again. We therefore want to do all we can to help our students have access to affordable, suitable devices that they can complete work at home on, even if this is for homework and home study.

This programme offers parents the chance to buy a Chromebook on our school scheme to use at home. We had hoped we might have enough parents sign up for a Chromebook that we might be able to use them in school, but, whilst we did have a large number sign-up, unfortunately, this is not quite the case for the moment at least. That said, we do believe that students having access to their own device is extremely important at the moment, and going forward with technology and new ways of working changing so quickly. If your child does not have their own up-to-date device at home (or access to one whenever they need it), we encourage you to consider signing up.

THE EQUIPMENT ON OFFER

When we launched the Chromebook programme at the end of May 2020, we had consulted with a number of other schools who already were using different kinds of devices and we selected a Chromebook which we believe is best suited to students at Lymm High School.

This Chromebook is specifically designed for student use with a ruggedised outer casing and enhanced specification to ensure that it withstands all functional requirements.

The device is also supplied with a 3-year extended warranty and 3-year protection for accidental damage and theft and £0 excess, giving complete peace of mind.

WHY CHROMEBOOKS?

Chromebooks are extremely easy to use and facilitate both independent study and online collaboration whilst also offering high levels of security and eSafety. Through the use of Google Apps for Education & Office 365 we can further improve student engagement, and open the door to learning.

The Chromebooks ensure that all students are able to access the same educational resources and applications, wherever they are in the world and enable teachers to set work that students can access at home in the most engaging and exciting way.

THE BENEFITS OF CHROMEBOOKS

- Less than 8 seconds to boot up
- Long battery life
- Unlimited file storage
- Simple technology that will just work
- Easy student-teacher workflow in a safe environment
- Excellent collaboration tools
- Works seamlessly with Google & Office 365
- Affordable monthly payments

WHAT'S INCLUDED?

- Chromebook – Ruggedised and designed for students
- Chrome Management License
- 3 Yr Extended Warranty
- 3 Yr Accidental Damage & Theft Protection - £0 excess
- Google Classroom & Apps for Education

WHAT PAYMENT OPTIONS ARE AVAILABLE?

The payment term available will depend on the number of months/years your child has remaining until they leave compulsory schooling at the end of Year 11. There are no credit checks and it is open to all students. You can also pay outright if you wish.

Please note: financial support is available from school for families who are struggling to find the money at the moment. We especially encourage Pupil Premium eligible families to come forward if they need financial support, but even if your child is not eligible for PP, if they do not have access to their own device already to use at home, please get in touch with us.

HOW DO I PLACE MY ORDER?

You **MUST** select the year group that your son or daughter is currently in for your order to be processed. This is really important so that we can ensure important messages get to you about your order.

To place your order follow the login details below:

Go to: www.tech4learners.co.uk

Username: LYMM20

Password: S3cure02!

THE PORTAL OPENS ON THE 23rd SEPTEMBER 2020

THE PORTAL CLOSES ON THE 11th OCTOBER 2020

FIRST DIRECT DEBIT ON THE 25th OCTOBER 2020

If your first Direct Debit fails your order will be cancelled

Delivery of devices is expected around mid-November.

Parents will be required to collect from school reception when the Chromebooks arrive.

Available from **£12.75 per month**

Log onto www.tech4learners.co.uk and place your order from 23rd September to 11th October

Username: LYMM20

Password: S3cure02!

If you require assistance or have any questions then please email tech4learners@freedomtech.co.uk or call 0203 857 5632

Lenovo 300e Flip & Touch Chromebook **2nd Generation**



From £12.75 per month
Other payment terms are available

Price Includes:

- 3Yr Extended Warranty
- 3Yr Accidental Damage Protection (£0 Excess)
- 3Yr Theft Protection (£0 Excess)
- Ownership at end – no additional cost
- School Software, Applications, Network Access
- Chrome Management Console

Specification

- AMD A4-9120C Processor
- 11.6" HD Touchscreen Display
- 4GB DDR3 Memory
- 32GB SSD
- Dual Band Wireless-AC & Bluetooth 4.2
- Rugged & Flip Design (**Turns into a Tablet**)

SAVE up to £120.01

(Based on outright purchase vs High Street RRP)

High Street RRP = £481.76

- Chromebook @ £290.13
- Warranty @ £35.99
- Chrome License @ £30.00
- 3YR ADT insurance @ £125.64
- (Protectmybubble £3.49 p/mth)

Frequently Asked Questions – Page 1

What is the cancellation policy?

The portal will close on October 11th with the first Direct Debit being taken on 25th October. You have until 25th October to cancel your order which is 14 days from when the portal closes. After this your order will be processed and is non-cancellable.

How long can I spread the payments over

12, 24 or 36 months depending on how long your child has left at the school. You can also make a single up-front payment if you prefer not to spread the cost.

Is there any financial assistance available?

Yes. For children entitled to free school meals, we will lend you a Chromebook that you will be able to treat as your own – please contact Miss Dixon if your child does not have a suitable device. We also have a hardship fund to support other families who might struggle to afford the payments at this time; please also contact Miss Dixon if this applies to you (ndixon@lymmhigh.org.uk). ***It is really important to us that no child misses out on having a Chromebook for financial reasons so please do not be worried about asking for support.***

What happens at the end of the agreement?

On your final payment the device becomes yours. If paying upfront, then the Chromebook is yours from day one.

Will there be any credit checks?

No everyone is approved and there are no credit checks.

What is the excess on claims?

There is no excess on the accidental damage, theft or warranty protection. This is a huge benefit of the programme.

How do I claim for warranty, accidental damage or theft?

You will be provided with policy documentation detailing how to make a claim. A courier will arrange delivery of a replacement device from spare stock held within our Service Centre. This will be a direct replacement of the Chromebook that you originally ordered and will be issued within 48 hours.

Can students use the device in School?

We had considered this when we launched the programme initially but it depended on the numbers signing up. Unfortunately, we don't have enough students signed up at the moment, but if we get more in the future, this may be a possibility. We do however believe that students need access to their own device at home for schoolwork, revision and home study. If your child does not already have their own device at home that works well and can be accessed whenever they need it, we encourage you to consider this Chromebook programme.

If you do decide to buy a new device for your child whilst they are at secondary school, it probably does make sense to use our programme to buy the Chromebook. If, however, you still choose to buy something else that will be used for schoolwork, we strongly recommend it has:

- A minimum screen size of 11" and a proper keyboard to type on
- An up-to-date virus application (for Windows devices)
- Good warranty and accidental damage/theft policies. With the best will in the world, students will drop or damage devices from time to time! One of the most attractive features of the LHS Chromebook programme is the **3-year warranty and £0 excess on claims for accidental damage or theft.**

When will I receive the Chromebook?

The ordering window will open on the 23rd September and orders need to be placed by the 11th October. Your first direct debit will be collected on the 25th October. Devices will be delivered to school for collection around mid-November.

What happens if I miss a payment, can no longer afford the device or my child leaves the school?

You must return the device to the school or alternatively pay the outstanding payments to take ownership of the device. You will not own the device until the final payment is made.

Are Chromebooks secure?

Yes. Chromebooks are designed with multiple layers of security to keep them safe from viruses and malware without any additional security software. A full 10% of boot time is dedicated to re-verifying that the device has not been tampered with, so every time you power on a Chromebook, your security is checked. Google also adheres to all data policies including GDPR and does not share data with any third parties.

Do the Chromebooks come with a sleeve or bump-case?

No, they don't, but they are specifically designed for education and student use. The Lenovo 100e and 300e are engineered for durability, with rubber bumpers, reinforced ports and hinges, and mechanically anchored keys. It's even drop-resistant up to 29.5 inches (75cm), roughly the height of a school desk. Parents/carers are welcome to buy a case separately if they wish to but they are designed to fit straight into a school bag.

Will there be future windows available to sign up for Chromebooks?

This is the 3rd window now (deadline: 11th October) - we may open another window later in the year, depending on demand. Please be aware that devices will take a few weeks after ordering to arrive - please see estimates on page 1 of this flyer.

If there are future opportunities available to sign up for Chromebooks, will the cost and terms & conditions remain the same?

It is extremely unlikely that the cost will differ by anything more than a small amount, but this will be dictated by any changes in manufacturing costs and we can't guarantee that the price won't change. The terms and conditions will remain the same.

I don't have wifi at home (or intermittent wifi) – if I was to buy a dongle or SIM card at a later date to use with the Chromebook, would it work?

Both models will work with a USB Dongle or tethering device (such as a 'hotspot') but do not have a SIM card slot. It is possible to work offline on the Chromebooks but quite a lot is reliant upon being online, so please consider this before signing up.

On the Freedom Tech website, the flip and touch model says it has the following ports: USB 3.0, HDMI and headphone/microphone combo jack – is this the same for the non-touch model?

Yes, both models have the same ports.

I've just received my Chromebook and I have a technical question about it - who should I contact?

Please get in touch with our IT Helpdesk via email: ithelpdesk@lymmhigh.org.uk who will be happy to help.



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Does the software on the Chromebooks differ according to a child's year group?

No it doesn't, although the Chromebooks benefit from similar security protections as those in school so age-restrictions may still apply on certain sites or applications that will be applied by the school.

Is there any limit on the number of claims per child or Chromebook?

Whilst there is no cap on the number of claims, we would expect students and parents to look after them. If a pattern of claims develops, Freedom Tech will flag this up to school for us to discuss with you and your child. In these cases, we may ask that the Chromebook be kept in school for your child to use rather than being taken home. There is a £0 excess on all claims for Warranty, Accidental Damage and Theft.

Can my child download new applications on their Chromebook themselves for personal use, e.g. games?

The primary account is an educational one (with it being a school Chromebook programme); students will need to logon using their LHS username and password and their schoolwork will be completed on this account - there are restrictions on this account, mainly to ensure students are safe online (for example these accounts benefit from some of the protections we have in school regarding searching certain content). These educational accounts only exist for as long as students are on roll at LHS. However, if students want to use their Chromebooks for personal use, they just need to create their own personal account with a free Gmail account. They can login with that and will be able to download any applications they wish. Please just be aware though that in this situation, there will be no restrictions - see our website for advice about keeping safe online.

Who should I contact at school if I have any questions?

Miss Dixon (Assistant Headteacher) is the best person to start with. She will do her best to answer queries as soon as possible.