

Lymm High School Chromebook Programme

LHS'S CHROMEBOOK PROGRAMME

In response to the coronavirus pandemic and a need by our students to access remote learning from home, we launched our Chromebook programme and now have over 500 students signed up to the scheme. We very much hope that we will not need to return to a period of school closures and learning from home but if we do, we know that our students are more prepared than ever as a result of having access to affordable and suitable devices which support their studies wherever they take place. We will be continuing to offer the programme to any students and parents who wish to sign up this summer term.

The programme offers you the chance to buy a Chromebook on a school scheme for your child to use at home. Although we don't routinely use devices in lessons, it is increasingly important for students to have access to an up-to-date device at home for completion of schoolwork. If your child doesn't have access to a suitable device whenever they need to use it, we do encourage you to sign up.

THE EQUIPMENT ON OFFER

When we launched the Chromebook programme at the end of May 2020, we had consulted with a number of other schools who already were using different kinds of devices and we selected a Chromebook which we believe is best suited to students at Lymm High School.

This Chromebook is specifically designed for student use with a 'ruggedised' outer casing and enhanced specification to ensure that it withstands all functional requirements.

The device is also supplied with a 3-year extended warranty and 3-year Advanced repair service covering accidental damage and theft and £0 excess, giving complete peace of mind.

WHY CHROMEBOOKS?

Chromebooks are extremely easy to use and facilitate both independent study and online collaboration whilst also offering high levels of security and eSafety. Through the use of Google Apps for Education & Office 365 we can further improve student engagement and open the door to learning.

The Chromebooks ensure that all students are able to access the same educational resources and applications wherever they are in the world and enable teachers to set work that students can access at home in the most engaging and exciting way.

WHAT'S INCLUDED?

- Chromebook – 'ruggedised' and designed for students
- Chrome Management License, Google Classroom & Apps
- 3 year Extended Warranty
- 3 year Advanced Repair Service Protection - £0 excess

THE BENEFITS OF CHROMEBOOKS

- Less than 8 seconds to boot up
- Long battery life
- Unlimited file storage
- Simple technology that will just work
- Easy student-teacher workflow in a safe environment
- Excellent collaboration tools
- Works seamlessly with Google & Office 365
- Affordable monthly payments

WHAT PAYMENT OPTIONS ARE AVAILABLE?

The payment term available will depend on the number of months/years your child has remaining until they leave compulsory schooling at the end of Year 11. There are no credit checks and it is open to all students. You can also pay outright if you wish.

Please note: financial support is available from school for families who are struggling to find the money at the moment. We especially encourage Pupil Premium eligible families to come forward if they need financial support, but even if your child is not eligible for PP, if they do not have access to their own device already to use at home, please get in touch with us.

HOW DO I PLACE MY ORDER?

You **MUST** select the year group that your son or daughter will be going into in September 2022 in order to be processed. This is really important so that we can ensure important messages get to you about your order.

To place your order follow the login details below:

Go to: www.tech4learners.co.uk

Username: LYMM22

Password: S3cure02!

THE PORTAL CLOSES ON THE 10th AUGUST 2022
FIRST DIRECT DEBIT ON THE 25th AUGUST 2022

If your first Direct Debit fails, your order will be cancelled

Delivery of devices is expected around mid-September.

Parents will be required to collect from school

Not be issued to students. Parents should ensure they are able to collect during school hours (8am – 4pm) or can nominate another adult to do so before signing up.



FREEDOM
TECHNOLOGY

Available from **£9.49 per month**

Log onto www.tech4learners.co.uk and place your order from 6th June to 10th August 2022

Username: **LYMM22**

Password: **S3cure02!**

Lenovo 100e Chromebook



From ONLY £9.49 per month

Outright purchase also available

Price Includes:

- 3 year Extended warranty
- 3 year Advanced Repair Service
- Delivery
- Configuration and Setup
- School Software, Applications, Network Access
- Chrome Management Console

Specification:

- Celeron N4020 Processor
- 11.6" HD Non-Touch Display
- 4GB Memory
- 32GB Storage
- Chrome OS
- Dual Band Wireless-AC & Bluetooth
- Rugged Design

SAVE up to £181.34

(Savings based on 36month payment term)

Lenovo 300e Flip/Touch Chromebook



From ONLY £11.49 per month

Outright purchase also available

Price Includes:

- 3 year Extended warranty
- 3 year Advanced Repair Service
- Delivery
- Configuration and Setup
- School Software, Applications, Network Access
- Chrome Management Console

Specification

- Celeron N4020 Processor
- 11.6" HD Flip & Touchscreen Display
- 4GB DDR3 Memory
- 32GB Storage
- Chrome OS
- Dual Band Wireless-AC & Bluetooth
- Rugged & Flip Design (**Turns into a Tablet**)

SAVE up to £188.47

(Savings based on 36month payment term)

Frequently Asked Questions – Page 1

What is the cancellation policy?

The portal will close on 10th August with the first Direct Debit being taken on 25th August. You have until 25th August to cancel your order which is 14 days from when the portal closes. **After this your order will be processed and is non-cancellable.**

How long can I spread the payments over?

The payments are spread over 12, 24 or 36 months depending on how long your child has left at the school. You can also make a single up-front payment if you prefer not to spread the cost.

See Portal for options

Is there any financial assistance available?

Yes. For children entitled to Free School Meals (FSM), we will lend you a Chromebook that you will be able to treat as your own – please contact Miss Dixon if your child does not have a suitable device. If your child is eligible for Pupil Premium but not currently eligible for FSM and you need financial support, please also get in touch. We also have a hardship fund to support other families (not eligible for Pupil Premium or Free School Meals) who might struggle to afford the payments at this time; please also contact Miss Dixon if this applies to you (ndixon@lymmhigh.org.uk). ***It is important to us that no child misses out on having a Chromebook for financial reasons so please don't hesitate to ask for support if you need it.***

Will there be any credit checks?

No, everyone is approved and there are no credit checks.

What is the excess on claims?

There is no excess on the accidental damage, theft, or warranty protection. This is a huge benefit of the programme.

How do I claim for warranty, accidental damage, or theft?

You will receive terms & conditions for the service on your order confirmation email. To make a claim please visit: www.freedomtech.co.uk/help/ and raise a ticket choosing type 'Claim – Warranty' or 'Broken Device'. Someone from Valutech repair center will then be in touch.

Can students use the device in School?

At the moment, students cannot use devices in lessons and so, if you choose to sign up for the programme, the device will be for home use only. We do however believe that students need access to their own device at home for schoolwork, revision and home study. If your child does not already have their own device at home that works well and can be accessed whenever they need it, we encourage you to consider this Chromebook programme.

If you do decide to buy a new device for your child whilst they are at secondary school, it probably does make sense to use our programme to buy the Chromebook. If, however, you still choose to buy something else that will be used for schoolwork, we strongly recommend it has:

- A minimum screen size of 11" and a proper keyboard to type on
- An up-to-date virus application (for Windows devices)
- Good warranty and accidental damage/theft policies. With the best will in the world, students will drop or damage devices from time to time! One of the most attractive features of the LHS Chromebook programme is the **3 year warranty and £0 excess on claims for accidental damage or theft.**

When will I receive the Chromebook?

The ordering window will open on the 23rd June and orders need to be placed by the 10th August. Your first direct debit will be collected on the 25th August. Devices will be delivered to school for collection around mid-September – school will confirm when they arrive via the School Gateway app.

What happens at the end of the agreement?

On your final payment the device becomes yours. If paying upfront, then the Chromebook is yours from day one.

What happens if I can no longer afford the device, or my child leaves the school?

If you can no longer afford your device, you must return it to the school. If your child leaves the school, you can pay the outstanding payments to take ownership, alternatively you can return the device to the school. You will not own the device until the final payment is made.

Are Chromebooks secure?

Yes. Chromebooks are designed with multiple layers of security to keep them safe from viruses and malware without any additional security software. A full 10% of boot time is dedicated to re-verifying that the device has not been tampered with, so every time you power on a Chromebook, your security is checked. Google also adheres to all data policies including GDPR and does not share data with any third parties.

Do the Chromebooks come with a sleeve or bump-case?

No, they don't, but they are specifically designed for education and student use. The Lenovo 300e is engineered for durability, with rubber bumpers, reinforced ports and hinges, and mechanically anchored keys. It's even drop-resistant up to 29.5 inches (75cm), roughly the height of a school desk. Parents/carers are welcome to buy a case separately if they wish to.

Will there be future windows available to sign up for Chromebooks?

We may open another window later in the year, depending on demand.

If there are future opportunities available to sign up for Chromebooks, will the cost and terms & conditions remain the same?

It is extremely unlikely that the cost will differ by anything more than a small amount, but this will be dictated by any changes in manufacturing costs, and we can't guarantee that the price won't change. The terms and conditions will remain the same.

I don't have Wi-Fi at home (or have intermittent Wi-Fi) – if I was to buy a dongle or SIM card at a later date to use with the Chromebook, would it work?

Both models will work with a USB Dongle or tethering device (such as a 'hotspot') but do not have a SIM card slot. It is possible to work offline on the Chromebooks but quite a lot is reliant upon being online, so please consider this before signing up.

I've just received my Chromebook and I have a technical question about it - who should I contact?

Please get in touch with our IT Helpdesk via email:

ithelpdesk@lymmhigh.org.uk who will be happy to help.

Frequently Asked Questions – Page 2

Does the software on the Chromebooks differ according to a child's year group?

No, it doesn't, although the Chromebooks benefit from similar security protections as those in school so age-restrictions may still apply on certain sites or applications that will be applied by the school.

Is there any limit on the number of claims per child or Chromebook?

Whilst there is no cap on the number of claims, we would expect students and parents to look after devices. If a pattern of claims develops, Freedom Tech will flag this up to school for us to discuss with you and your child. In these cases, we may ask that the Chromebook be kept in school for your child to use rather than being taken home. There is a £0 excess on all claims for Warranty, Accidental Damage and Theft.

Can my child download new applications on their Chromebook themselves for personal use, e.g. games?

The primary account is an educational one (with it being a school Chromebook programme); students will need to logon using their LHS username and password and their schoolwork will be completed on this account - there are restrictions on this account, mainly to ensure students are safe online (for example these accounts benefit from some of the protections we have in school regarding searching certain content). These educational accounts only exist for as long as students are on roll at LHS. However, if students want to use their Chromebooks for personal use, they just need to create their own personal account with a free Gmail account. They can login with that and will be able to download any applications they wish. Please just be aware though that in this situation, there will be no restrictions and parents will be solely responsible for monitoring their child's Chromebook use - see our website for advice about keeping safe online.

Who should I contact at school if I have any questions?

Miss Dixon (Assistant Headteacher) is the best person to start with. She will do her best to answer queries as soon as possible.

For any further questions, please see our additional FAQs section at:

www.freedomtech.co.uk/faq

If your query is not answered in our FAQs, please contact Freedom Tech by visiting:

www.freedomtech.co.uk/help/

Please raise a ticket choosing type 'Other' and we will respond to you within 4 working hours.



Climate Action

For every laptop Freedom Tech will plant 5 Trees in partnership with Ecologi.

Log onto www.tech4learners.co.uk and place your order from 6th June

The portal will close on 10th August 2022

Username: LYMM22

Password: S3cure02!



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TECHNOLOGY**