

LYMM HIGH SCHOOL

Tech 4 Learners



KEY DATES

Order From: 12th June 2023
Order Deadline: 10th August 2023
1st Payment Date: 25th August 2023

PORTAL LOGIN DETAILS

www.tech4learners.co.uk
Username: Lymm23
Password: S3cure02!

TECH 4 LEARNERS

Student Device Provision Programme

LYMM HIGH SCHOOL CHROMEBOOK PROGRAMME

In response to the coronavirus pandemic and a need by our students to access remote learning from home, we launched our Chromebook programme and now have over 500 students signed up to the scheme. We very much hope that we will not need to return to a period of school closures and learning from home but if we do, we know that our students are more prepared than ever as a result of having access to affordable and suitable devices which support their studies wherever they take place. We will be continuing to offer the programme to any students and parents who wish to sign up this summer term.

The programme offers you the chance to buy a Chromebook on a school scheme for your child to use at home. Although we don't routinely use devices in lessons, it is increasingly important for students to have access to an up-to-date device at home for completion of schoolwork. If your child doesn't have access to a suitable device whenever they need to use it, we do encourage you to sign up.

THE EQUIPMENT ON OFFER

When we launched the Chromebook programme at the end of May 2020, we had consulted with a number of other schools who already were using different kinds of devices and we selected a Chromebook which we believe is best suited to students at Lymm High School.

This Chromebook is specifically designed for student use with a 'ruggedised' outer casing and enhanced specification to ensure that it withstands all functional requirements. The device is also supplied with a 3-year extended warranty and 3-year Advanced repair service covering accidental damage and theft and £0 excess, giving complete peace of mind.

BENEFITS TO PUPILS AND PARENTS

- ✓ **Low cost monthly payments**
A sleek and modern learning device at an affordable price
- ✓ **Comprehensive device cover**
All encompassing repair service for any technical fault, accidental damage, or theft
- ✓ **Enhanced learning opportunity**
Enhanced classroom experiences in support of blended learning
- ✓ **Dedicated ordering portal**
Simple ordering, payment collections and repair service for parents
- ✓ **No personal credit checks**
Helping to increase digital access within all corners of the community

HOW THE PROGRAMME WORKS

HOW MUCH DOES IT COST?

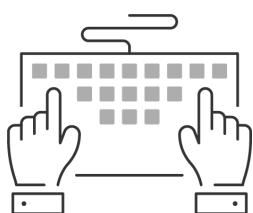


Prices start from
£13.36 per month over 36 months.

Other payment terms are available.
Please see device pages for specific pricing.

If your child is in Year 7, 8 or 9 then you can choose to spread the payments over 12, 24 or 36 months. For Year 10, you can choose 12 and 24 months. For Year 11 you can choose 12 months. All Year Groups, you can make a single up-front payment if you prefer not to spread the cost. When ordering, please select the year group your child will be in as of September 2023

HOW DO I PLACE MY ORDER?



To place your order via the portal please use the details below:

Please use your own email address when logging into the portal, this is where your order confirmation will be sent.

Go to: **www.tech4learners.co.uk**

Username: **Lymm23**

Password: **S3cure02!**

There are no credit checks.



THE PORTAL OPENS ON THE **9th June 2023**

THE PORTAL CLOSES ON THE **10th August 2023**

FIRST DIRECT DEBIT ON THE **25th August 2023**

Please ensure you have sufficient funds in your account when the 1st payment is due to ensure there are no delays with your order

Devices will be delivered to the school for hand out to the students

THE EQUIPMENT ON OFFER



Lenovo 300e Chromebook 3rd Generation Flip & Touchscreen with stylus.

This 11.6" Touchscreen Chromebook is; light, portable, rugged, and has a Flip design (turns into a tablet) – it is the ultimate everyday learning tool. It brings Google Classroom, G-Suite for Education, and today's most popular education apps to students and teachers, making digital education accessible, enjoyable, and manageable.



This Chromebook is best suited to students at our school. The Chromebook is specifically designed for students with an enhanced specification to ensure they can withstand all functional requirements.

PRODUCT DETAILS

THE BENEFITS OF CHROMEBOOKS

- ✓ Simple technology
- ✓ Long battery life & Unlimited file storage
- ✓ Easy student-teacher workflow in a safe environment
- ✓ Excellent collaboration tools
- ✓ Works seamlessly with Google
- ✓ Chrome Management Console for eSafety

Lenovo 300e Flip & Touchscreen Chromebook



Specification:

- AMD 3015CE Processor
- 11.6" HD Touchscreen Display
- 4GB Memory
- 32GB SSD
- Dual Band Wireless-AC & Bluetooth
- Rugged & Flip Design (Turns into a Tablet)

From £13.36 per month

Other payment terms are available.

SAVE up to £195.72

(based on 36 month direct debit vs High Street RRP)

Price Includes:

- 3Yr Extended Warranty
- 3Yr Advanced Repair Service
- Garaged Digital Pen
- Ownership at end - no additional cost
- School Software, Applications, Network Access
- Chrome Management Console

Place your order now to secure your device!

Go to: www.tech4learners.co.uk

Email: **Your own**

Username: **Lymm23**

Password: **S3cure02!**

If you are experiencing any difficulty logging in, please check our FAQ section at www.freedomtech.co.uk/faq/

PAYMENT BREAKDOWN

12 months	£36.74 / month
24 months	£19.32 / month
36 months	£13.36 / month
Single payment	£420.04



All terms available with no credit check.



TREES PLANTED

For every device that's provided, Freedom Tech will plant 5 trees in partnership with Ecologi & Offset IT.

FREQUENTLY ASKED QUESTIONS

What is the cancellation policy?

The portal will close on 10th August with the first Direct Debit being taken on 25th August. You have until 25th August to cancel your order which is 14 days from when the portal closes. After this your order will be processed and is non-cancellable.

How long can I spread the payments over?

The payments are spread over 12, 24 or 36 months depending on how long your child has left at the school. You can also make a single up-front payment if you prefer not to spread the cost.

See Portal for options

Is there any financial assistance available?

Yes. For children entitled to Free School Meals (FSM), we will lend you a Chromebook that you will be able to treat as your own – please contact Miss Dixon if your child does not have a suitable device. If your child is eligible for Pupil Premium but not currently eligible for FSM and you need financial support, please also get in touch. We also have a hardship fund to support other families (not eligible for Pupil Premium or Free School Meals) who might struggle to afford the payments at this time; please also contact Miss Dixon if this applies to you (ndixon@lymmhigh.org.uk). **It is important to us that no child misses out on having a Chromebook for financial reasons so please don't hesitate to ask for support if you need it.**

Will there be any credit checks?

No, everyone is approved.

Can students use the device in School?

At the moment, students cannot use devices in lessons and so, if you choose to sign up for the programme, the device will be for home use only. We do however believe that students need access to their own device at home for schoolwork, revision and home study. If your child does not already have their own device at home that works well and can be accessed whenever they need it, we encourage you to consider this Chromebook programme.

If you do decide to buy a new device for your child whilst they are at secondary school, it probably does make sense to use our programme to buy the Chromebook. If, however, you still choose to buy something else that will be used for schoolwork, we strongly recommend it has:

·A minimum screen size of 11" and a proper keyboard to type on

·An up-to-date virus application (for Windows devices)

·Good warranty and accidental damage/theft policies. With the best will in the world, students will drop or damage devices from time to time! One of the most attractive features of the LHS Chromebook programme is the 3 year warranty and £0 excess on claims for accidental damage or theft.

When will I receive the Chromebook?

The ordering window will open on the 12th June and orders need to be placed by the 10th August. Your first direct debit will be collected on the 25th August. Devices will be delivered to school for collection around mid-September – school will confirm when they arrive via the School Gateway app.

How many devices can I order?

One device per student at the school.

What is the excess on claims?

There is no excess on the accidental damage, theft, or warranty protection. This is a huge benefit of the programme.

What happens at the end of the agreement?

On your final payment the device becomes yours. If paying upfront, then the Chromebook is yours from day one.

What happens if I miss a payment?

Please contact Freedom Tech if you have missed a payment using their ticket service www.freedomtech.co.uk/help/

Please note until your payment is made, your repair cover is not valid.

What happens if I can no longer afford the device?

If you can no longer afford the device, please let the school know in case of any eligibility for financial support. If this is not applicable you will need to return the device to the school and let Freedom Tech know via their ticket service www.freedomtech.co.uk/help/

How do I log a repair service ticket?

- You can log the repair claim at <https://freedomtech.co.uk/help>.
- Complete the requested webform in full to submit a ticket to our repair centre using ticket type 'Broken Device' or 'Claim – Warranty'.
- Once the ticket has been submitted an automated email response containing a unique FTCS_XXXX reference number will be sent to the given email address.
- The repair centre will organise the collection of the device. Contact made within estimated 4 working hours (Monday to Friday)
- The student device will be collected by a courier in a secure box on the arranged date.
- Once repaired the device will be delivered back to the collection address, unless otherwise specified.

FREQUENTLY ASKED QUESTIONS

What happens if I can no longer afford the device, or my child leaves the school?

If you can no longer afford your device, you must return it to the school.

If your child leaves the school, you can pay the outstanding payments to take ownership, alternatively you can return the device to the school. You will not own the device until the final payment is made.

Are Chromebooks secure?

Yes. Chromebooks are designed with multiple layers of security to keep them safe from viruses and malware without any additional security software. A full 10% of boot time is dedicated to re-verifying that the device has not been tampered with, so every time you power on a Chromebook, your security is checked. Google also adheres to all data policies including GDPR and does not share data with any third parties.

Do the Chromebooks come with a sleeve or bump-case?

No, they don't, but they are specifically designed for education and student use. The Lenovo 300e is engineered for durability, with rubber bumpers, reinforced ports and hinges, and mechanically anchored keys. It's even drop-resistant up to 29.5 inches (75cm), roughly the height of a school desk. Parents/carers are welcome to buy a case separately if they wish to.

I don't have Wi-Fi at home (or have intermittent Wi-Fi) – if I was to buy a dongle or SIM card at a later date to use with the Chromebook, would it work?

Both models will work with a USB Dongle or tethering device (such as a 'hotspot') but do not have a SIM card slot. It is possible to work offline on the Chromebooks but quite a lot is reliant upon being online, so please consider this before signing up.

I've just received my Chromebook and I have a technical question about it - who should I contact?

Please get in touch with our IT Helpdesk via email: ithelpdesk@lymmhigh.org.uk who will be happy to help.

Does the software on the Chromebooks differ according to a child's year group?

No, it doesn't, although the Chromebooks benefit from similar security protections as those in school so age-restrictions may still apply on certain sites or applications that will be applied by the school.

Who should I contact at school if I have any questions?

Miss Dixon (Assistant Headteacher) is the best person to start with. She will do her best to answer queries as soon as possible

Is there any limit on the number of claims per child or Chromebook?

Whilst there is no cap on the number of claims, we would expect students and parents to look after devices. If a pattern of claims develops, Freedom Tech will flag this up to school for us to discuss with you and your child. In these cases, we may ask that the Chromebook be kept in school for your child to use rather than being taken home. There is a £0 excess on all claims for Warranty, Accidental Damage and Theft.

Can my child download new applications on their Chromebook themselves for personal use, e.g. games?

When your child logs in using their school email address and password (ending in @lymmhigh.org.uk), the apps they can access are controlled and certain device restrictions are in place.

However, when logging in with any other account, such as a personal Google account, there are no limitations on apps or device settings.

It's important to note that in both cases, there is no additional web filtering beyond the enforcement of Google Safe Search when using a school account. As a parent, you will be solely responsible for monitoring your child's Chromebook use. For guidance on keeping your child safe online, please visit our website.

Will there be future windows available to sign up for Chromebooks?

We may open another window later in the year, depending on demand.

If there are future opportunities available to sign up for Chromebooks, will the cost and terms & conditions remain the same?

It is extremely unlikely that the cost will differ by anything more than a small amount, but this will be dictated by any changes in manufacturing costs, and we can't guarantee that the price won't change. The terms and conditions will remain the same.

For any further questions, please see our **additional FAQs section at:**
www.freedomtech.co.uk/faq

If your query is not answered in our FAQs, please contact us by visiting:
www.freedomtech.co.uk/help/

Please raise a ticket choosing type 'Other' and we will respond to you within 4 working hours.