

## **Results Day FAQ's**

### **What is Post Results Service (PRS)?**

Post Results Service allows students to challenge their results if they have concerns about marking accuracy or administrative errors. Post Results Services include review of marking, clerical checks and access to scripts/exam papers.

### **Who is eligible to apply for Post Results Service?**

Post Results Service is typically available for externally assessed components of qualifications (written exams), but may not be applicable to all internally assessed or externally moderated units (coursework).

### **What is a clerical check?**

A check to ensure all marks have been added up correctly and that no errors were made in the transcription of marks. Students can do this for themselves by requesting a copy of their exam script/paper and checking the marks awarded.

### **What is a review of marking?**

Sometimes referred to as a remark, a review of marking is a review of the original marking to ensure the mark scheme was applied correctly.

### **What is Access to Script?**

Provides a copy of the exam paper for review, which may be necessary before requesting a review of marking.

### **What is the cost?**

The cost of Post Results Services differ depending on the service and the exam board.

### **How quick will a receive the outcome?**

Remarks can take days or weeks to return but exam boards aim to have outcomes within 20 days of the request being submitted.

### **How do I request a remark?**

On Lymm High Schools website there is a form to be completed [Exam Information & Noticeboard – Lymm High School](#). Paperwork should be completed by the **student** and returned to the MIS office (formerly the school shop) by the stated deadline. Please note that requests for a remark made by anyone other than the student cannot be processed as per JCQ guidelines.

### **I have a question but school is now shut, who can I contact?**

Any queries out of hours should be emailed to [exams@lymmhigh.org.uk](mailto:exams@lymmhigh.org.uk)

### **How long do I get to make a decision about a remark?**

All deadlines are stated on the remark form. Different post results services have different deadlines.

### **Who can help me decide on a remark?**

Teachers and Tutors are able to give their opinion on the fairness of marking of your exam script. However not all teachers are available until September and regardless of their opinion, the final decision lies with the student. We cannot guarantee that Lymm High teachers will be able to review all requests ahead of the deadlines due to high demand.