

Year 11 Exam Support

<b>Subject</b>	Hospitality and Catering
<b>Exam Board</b>	VJEC
<b>What will my mock exam look like?</b>	Unit 1: The Hospitality and Catering Industry
<b>Mock Exam Length</b>	1 hour 30 minutes
<b>Equipment Required</b>	Black pen, highlighter
<b>Topics to revise</b>	<p><b>SECTION 1.1: Hospitality and Catering provision</b></p> <ul style="list-style-type: none"> <li>• Commercial and non-commercial provision</li> <li>• Types of food service</li> <li>• Standards and Ratings</li> <li>• Employment roles and qualifications</li> <li>• Contracts and working hours</li> <li>• Pay and benefits</li> <li>• Costs, profits and economic impact</li> <li>• Environmental impacts</li> <li>• The impact of technology and media</li> </ul> <p><b>SECTION 1.2: How providers operate</b></p> <ul style="list-style-type: none"> <li>• Operational requirements</li> <li>• Equipment, materials and dress code</li> <li>• Administration and documentation</li> <li>• Meeting customer needs</li> <li>• Customer expectations</li> <li>• Customer demographics</li> </ul> <p><b>SECTION 1.3: Health and Safety Laws</b></p> <ul style="list-style-type: none"> <li>• Health and safety laws</li> <li>• Accident forms and risk assessments</li> <li>• Hazard analysis and critical control points</li> </ul> <p><b>SECTION 1.4: Food safety</b></p> <ul style="list-style-type: none"> <li>• Food induced ill-health</li> <li>• Preventing food induced ill-health</li> <li>• Catering and the law</li> <li>• Role of the EHO</li> </ul>

<p><b>Exam technique to remember</b></p> <p><b>(Include top tips based on results/marking from this summer)</b></p>	<p>Low level command words: eg; state, name, list, match. Highlight key words to make sure you are interpreting the question correctly.</p> <p>Use process of elimination on multiple choice, matching or true/false questions</p> <p>High level command words: eg; explain, review, describe These questions require a point and explanation using a conjunctive (so, and, because) Use your highlighter to pick out key parts of the question and make a plan of your answer. Separate your points so that they are clear and focussed</p>
<p><b>Helpful revision sources</b></p>	<ul style="list-style-type: none"> <li>• Exam practise workbook</li> <li>• Unit workbook</li> <li>• Revision booklet</li> <li>• Powerpoints on teams to support each section</li> <li>• Past papers on WJEC website</li> <li>• Flash cards</li> </ul>